



Aviation System Safety On-Site Course

Answers to FAQ

Please read the following carefully and, when you book your course, kindly inform the appropriate people within your organization regarding details pertinent to them. Thank you!

Instructor

Hunter Austegard received Bachelor's and Master's degrees magna cum laude in electrical engineering and computer science.

He is well known for his knowledge of system safety, which dates back to 1988, and software safety, which dates back to 1986. His experience spans the safety-critical sectors of defense, aviation, rail (light, heavy, subway, commuter and high speed), nuclear power, and medical devices.

Hunter has received numerous commendations, been interviewed by newspaper reporters, and has appeared on television.

He has been teaching courses in safety since 1992. Standing ovations are not unusual.

He is known for his key note speaking engagements and continues to receive invitations from organizations and interest groups to participate in conferences and to sit on technical committees.

Course Scheduling

Complete the Course Booking Form, showing your preferred date (up to 3 dates may be specified in order of preference), estimated number of attendees, and return the form back to us.

You will receive immediate confirmation and our acceptance of your course booking.

Attendee Registration

Course Attendee Registration Forms should be completed by each attendee and returned to us. Please print legibly as the attendee names will be transferred to course diplomas.

Additional attendees may be registered up to 1 week prior to course commencement.

Course notes are printed at this time to capture all of the latest modifications and additions.

Course Tuition

Course tuition is \$1,895 U.S. per attendee. The minimum number of attendees is as follows:

- U.S. or Canadian client: 5
- International client: 10

The course fee includes:

- instructor presentation,
- course notes,
- hand-outs,
- class exercises, and
- certificate.

Travel & Living

Travel and living costs for the instructor include airline travel, hotel charges, rental car or taxis, meals, etc.

Travel and living costs will be estimated in advance and added to the course tuition fee.

Please provide the following information: (i) recommended airport, (ii) recommended hotels, (iii) whether or not a rental car is necessary, and (iv) corporate rates for the above if available.

Please provide a map showing the location of your facility.

Terms of Payment

Full payment is due upon booking.

Please bring this information to the attention of your Purchasing Department.

Payment Method

Payment may be made by:

- corporate check,
- government check,
- certified check, or
- money order

drawn on a U.S. bank¹.

Please submit by FedEx to the address shown below (HCRQ will provide you with its FedEx account number).

Payment by ACH direct deposit is also accepted. Please contact us.

Invoices and receipts will be issued.

Course payments are non-refundable.

¹ This is necessary since our receiving funds from a non-U.S. bank may take 30-60 days and a fee is charged.

Course Cancellations

A cancellation service charge of 15% is applicable for courses cancelled up to 2 weeks prior to course commencement. Courses may not be canceled within 2 weeks of course commencement.

In the case of course cancellation, the customer will also be invoiced for non-refundable expenses that have been incurred such as reduced-fare prepaid airline tickets.

Course Hours

Course hours are as follows: 8:30am - 4:30pm.

The instructor will arrive on-site at 8:00am in order to get set up. Please provide the name of the person to contact upon arrival or leave specific instructions with your receptionist.

Facilities Required

Please provide a conference room, preferably with a door that can be locked, a multi-media projector, screen and a white board.

The instructor's laptop has both USB and HDMI interfaces.

Although not mandatory, experience has shown that it can be beneficial to arrange for a conference room off premises in order to minimize your interruptions.

As a courtesy to the instructor, please provide (i) a pitcher of ice water, and (ii) if cell phone reception is poor in your conference room, the telephone number at which he can be reached in case of an emergency.

Course Customization

Development and presentation of customized course material is available at additional cost.

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