

### Newsletter—June 2008

Greetings from the management and staff at HCRQ !

We have been receiving requests for quite some time to produce a newsletter. Some of our industry contacts have remarked that our web site contains too much information and that a regular newsletter which would discuss issues of potential interest, would be preferred. This represents the first edition.

We are sensitive to your needs though and do not wish to inundate you with something you do not desire to receive. For this reason, if you wish us to discontinue sending these newsletters, please e-mail us at [info@hcrq.com](mailto:info@hcrq.com). You will be immediately removed from our newsletter database.

#### Webinars

This year we began offering Webinar-based training to our clients. This addressed not only the tough economic times that we currently live in but also provided us a way to save our clients time that they would otherwise expend traveling.

We now offer Webinars in System Safety Program Plans, Operating & Support Hazard Analysis, and PHAs and Hazard Logs with more pending. These Webinars provide a wealth of practical insight.

#### On-Site Courses

We have been teaching on-site courses for 16 years now. These courses range from 2 days to 5 days in duration and are either standard offerings or customized. Our next customized course is to be a 5-day system safety course presented to Sikorsky.

#### Safety Case

We remember the days when this term was largely unknown in the U.S. and Canada. Over the years, we have been introducing it to our clients and have witnessed its increased usage as our audiences came to appreciate its merits.

#### Holding the Line

HCRQ represents a solid foundation of safety information and know-how.

We have seen countless examples of where people simply "get it wrong" in areas of definitions, concepts, techniques, and analyses. We see this in published books, papers, safety documents, safety analyses, and in "safety engineers" themselves.

There are no certification requirements for system safety engineers and ..... it shows! Many have not been able to get passing grades on our home page safety quizzes!

One of our roles is to "hold the line" such that we convey "the word" and our customers respect us for this.

Another one of our roles is acting as a client's safety liaison with their customer. Their customers respect our presence on the project team.

#### Software Safety or ??

One would like to think that we should simply be able to "system safety" and it would automatically include "software safety". Unfortunately, in reality, the former does not imply the latter.



#### About Us

We are experts in the areas of system safety and software safety. We specialize in designing safety into and assessing the safety of complex safety-related systems. Since 1986 our focus has been rail, defense, avionics, nuclear reactor, and medical device systems.

We know more about safety than any other consulting company in North America. Our training courses, dating back to 1992, are taught around the world.

Our reputation speaks for itself. Some of our clients use our name within their bids to help leverage contracts and ..... it works !

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